



INSULATED GLASS WARRANTY

Insulated Glass Warranty Insulated windows (IG's) carry a five (5) year warranty against the failure of the hermetic seal from date of manufacture. This warranty covers any material obstruction of vision resulting from dust or film formations on the internal surfaces of the glass which are caused by a failure of the seal due to improper manufacturing. In the event the said product fails within the first year of the five (5) year warranty period, ABC Glass and Mirror, Inc. will furnish and install a replacement free of charge. Any defective units following the first year period will be supplied to the customer; however, labor cost will be assessed for the installation. All insulated units (IG's) are inspected prior to installation or pick up. Our company warrants that the goods which it has supplied, will be fit for the particular purpose of use expressed by the buyer. All products are purchased from proven manufacturers and fabricated within the industry guidelines. ABC Glass and Mirror, Inc. will warranty all workmanship up to one year. ABC Glass and Mirror, Inc. reserves the sole right to inspect the unit in question and determine at its discretion whether any conditions exist which would void the warranty.

Markings that may appear on glass under hot/steamed conditions are not warranted. Such markings are a normal result of the manufacturing process and do not mean that the glass/mirror is compromised in any way or unsafe. Visual checks (quality control) are done only in dry, room temperature settings.

The warranty will be void if the unit has been:

- Mishandled or there is evidence of tampering
- Improperly installed by someone other than ABC Glass and Mirror, Inc.
- Exposed to foreign materials or solutions such as, but not limited to, cleaning products that may contain abrasives or any other solutions that can react to the insulated unit's seal or glass
- Tinted (window film) • Broken (spontaneous and/or from use)

There are no other warranties that extend beyond the description given by this warranty. This warranty is provided to and is only for the immediate customer. Proof of original purchase is mandatory and must be supplied to ABC Glass and Mirror, Inc. before any resolution or services are provided.